

BOOKING FORM

Please complete all items on this form. We cannot accept partially completed forms.

- EP049 Ecuador, Galapagos & Peru Apr 2009
- EP049A Ecuador & Galapagos only Apr 2009
- EP049B Peru only Apr 2009
- EJ109 Highlights of Egypt and Jordan Oct 2009
- SA109 Best of South Africa & Namibia Oct 2009

	Passenger 1	Passenger 2
Name Exactly as shown in your passport	Mr ___ Mrs ___ Ms ___	Mr ___ Mrs ___ Ms ___
Nickname (if any)		
Date of birth		
Mailing address		
Telephone	Home:	Work:
	Mobile / Cell:	Fax:
e-mail address (mandatory) If you don't have e-mail please give us the e-mail address of a friend or relative		

Please register me/us for this departure and process the deposits as follows.

Passenger 1: Tour Deposit

___ Cheque or bank draft (enclosed)
 ___ Credit Card Type ___ Number _____ Exp _____ Security code _____
 Name on card _____ Signature _____

Passenger 2: Tour Deposit ___ Same form of payment as Passenger 1 or

___ Cheque or bank draft (enclosed)
 ___ Credit Card Type ___ Number _____ Exp _____ Security code _____
 Name on card _____ Signature _____

Please enter applicable 'per person' amounts from the "prices" page for this tour on our website

	Passenger 1	Passenger 2
Land tour cost		
Single Supplement **		
Add: Visa Fees (if any)		
Add: Tip Kitty (if any)		
Add: Departure taxes (if any)		
Subtract: Total Discounts	- _____ .00	- _____ .00
Subtract: Deposit sent with this form	- _____ .00	- _____ .00
2nd deposit due 6 months before departure	- _____ .00	- _____ .00
Final Balance due 90 days before departure		

**if any. Single space is generally very limited

For current prices see TrailFinders website at www.trailfinderscanada.com
 All payments may be made by credit card, cash, cheque, money order or bank draft

Trip Cancellation Penalties for our Private Journeys

Cancellation Date	Non-refundable Amount
up to 90 days prior to departure	Tour deposit*
89 to 61 days prior to departure	50% of total tour cost
60 to 31 days prior to departure	75% of total tour cost
30 days or less prior to departure	100% of total tour cost

*Note: Tour deposit is non-refundable except in the case where TrailFinders cancels a planned departure for any reason. See details in our Terms & Conditions.

Travel Insurance

Please read the following information carefully and indicate your insurance requirements.

1. Cancellation and Interruption Insurance

TrailFinders **strongly recommends** that passengers protect all non-refundable amounts paid for their land tour, international air ticket and any extra pre-paid special items. The costs for these items may not be refundable in case of cancellation or interruption of the tour due to unforeseen events.

Travel insurance is available to adequately cover these and other potential expenses. This insurance coverage, while recommended, is entirely optional; however in line with insurance company guidelines, if the passenger decides to purchase this insurance at all, it must be arranged within 48 hours of the initial deposit and cannot be arranged later. Travel insurance premiums are non-refundable.

While this insurance will not cover you for "changing your mind", it will cover perils such as sickness, death or other unforeseen events. (Please read your travel insurance policy carefully to become familiar with coverage and limitations, especially those related to pre-existing conditions.)

2. Medical Insurance

Out-of-country **medical** insurance coverage is **mandatory**. Prior to delivering travel documents to you we will require proof that you have appropriate medical insurance coverage for the entire duration of the trip.

Insurance Requirements

Please indicate below your insurance requirements **from TrailFinders**, if any. Please call us if you need a quote prior to filling out this form.

	Passenger 1		Passenger 2	
Cancellation & Interruption Insurance	Yes __	No thanks __	Yes __	No thanks __
Out-of-Country Medical Insurance	Yes __	No thanks __	Yes __	No thanks __

Please complete the following only if you are declining trip cancellation and interruption insurance

I (we) am (are) aware that TrailFinders has recommended the purchase of appropriate Cancellation and Interruption insurance and I (we) have chosen not to purchase this insurance. I (we) agree that I (we) will not hold TrailFinders, its agents and/or owners liable for any losses suffered by me (us) as a result of having declined to purchase this insurance.

Passenger: _____ Passenger: _____

If you have your own medical insurance, please include below the *Insurance company name, policy number and telephone and fax numbers* to allow us to contact them on your behalf if necessary during the trip.

Who should we call on your behalf in case of an emergency during the journey?

Name	Address	Telephone

Medical Information

If you have any medical condition(s) or allergies which could impact you during the trip, please describe these. Please indicate any medications which you will be taking along the way. This information may help the Tour Leader and local medical staff to deal with any medical emergencies quickly.

Special Dietary Requirements

If you have any special requirements with respect to food, please indicate those here. We will use this information to notify airlines and restaurants.

International Air Arrangements (Canada to/from start and end of tour)

If your international air ticket is not included in the tour price, please indicate:

- I (we) will likely require international air ticket(s). We will call you to discuss.**
- We will arrange one ticket on points but may require the second ticket to match the itinerary.**
(Please attach detailed itinerary for the first ticket or send this to us as soon as possible.)
- I (we) will arrange my (our) own air ticket(s) on points or elsewhere.**

Since we may be arranging your local flights within the tour, we require the following:

	Passenger 1	Passenger 2
<p>Seating preference Aisle, window, across aisle from each other, seat next to each other, etc.</p>		
<p>Aeroplane Number You may be eligible to earn Aeroplane points on these flights</p>		

Please complete this form and return it to TrailFinders by mail or in person.

This form is not complete without the following enclosures:

- A copy of the information page(s) of your passport(s)
(If you don't have a currently valid passport please attach a photocopy of your old one and apply for a new passport immediately. Notify us when your new passport arrives.)
- If not using a credit card for your deposit, please enclose your cheque made out to TrailFinders.
- Some of our journeys require that you submit visa pictures. If so, please enclose these.

Mail: TrailFinders, 307A Richmond Road, Ottawa ON K1Z6X3 CANADA (Fax: 613-789-1905)

The Terms and Conditions included with this form as Page 4 describe the agreement between you and us and we recommend that you read them in their entirety. They form an integral part of this Booking Form and passengers returning this form and booking travel as a result are deemed to have agreed to these terms and conditions.

I (we) have read the attached Terms and Conditions and wish to proceed with the booking of this trip.

Signature 1 _____ Signature 2 _____

Booking Terms and Conditions

Responsibilities and Limitation of Liability

TrailFinders accepts travel bookings subject to the following conditions.

TrailFinders gives notice that it acts only as an agent for the passenger in regard to the travel arrangements including hotels, transportation companies, ground operators, airlines, restaurants and other suppliers of products and services for this journey. Although TrailFinders arranges for and/or recommends these products and services in good faith using operators who have previously provided safe and secure services to our clients, no responsibility or liability is implied nor assumed for unforeseen costs or accident, injury, sickness, death, damage, loss, delay or irregularities that may be caused to person or property resulting from the use of these travel products or services. All bookings are subject to the specific conditions of local ground operators. All tickets, vouchers and documents are issued subject to the terms and conditions under which such transportation and other services are provided.

TrailFinders assumes no liability nor responsibility for injury, damage, loss, accident, delay, irregularity or additional costs resulting directly or indirectly from transport failures, transport schedule changes, quarantines, strikes, civil disturbances, theft, war, governmental directives, force majeure, acts of God, etc. over which it has no control.

Bookings are accepted on the understanding that the passengers appreciate the risks inherent in travel and that they undertake to participate in this tour on their own volition. Furthermore, during trips to foreign countries, passengers may be subjected to greater risks than they would normally experience in their regular daily lives. In spite of precautions taken by TrailFinders and its agents and suppliers to provide a safe and secure environment, clients together with their personal property including baggage are at all times during the trip solely at their own risk. Clients are responsible for arranging sufficient travel insurance to cover any possible unforeseen losses including but not limited to medical expenses, injury, death, repatriation, cancellation and curtailment. Clients must satisfy themselves that the insurance they have obtained is what they require and is sufficient to cover them for all eventualities.

While TrailFinders provides, in good faith, written and verbal warnings to clients regarding potential hazards related to these trips, the client acknowledges that he/she understands and accepts that these warnings may not cover all possible hazards and that he/she must take responsibility for being aware of security and safety issues and for keeping themselves safe.

The client acknowledges and accepts that due to the prevailing economic and political situations in many of the countries in which we travel, local operators may have little or no insurance coverage for civil responsibility, transportation, damage, loss, injury or death of passengers. The client also specifically acknowledges that with respect to passenger accident liability coverage, this coverage may be very limited or may not exist at all. As a result the client must assume that he / she is not covered by any company insurance policy including liability insurance for death, injury, damage to property or any other loss. Clients must personally protect themselves for these events.

Clients are responsible for making themselves aware of any Canadian Government Travel Warnings. These are posted on the Foreign Affairs website. In booking this journey, clients are deemed to have made themselves aware of these warnings and to have made the decision to travel regardless of whether or not specific warnings exist for the regions being visited. Clients are advised that TrailFinders staff may not be able to adequately protect them from elements of local crime, banditry or acts of aggression and war. Consequently, in signing the Booking Form, clients are deemed to accept this risk and will not hold TrailFinders, its owners, management or staff

responsible for incidents arising from this type of action.

Documentation and Health

Clients are responsible for arranging for and being in possession of a passport which is valid for the duration of the trip plus at least six months thereafter. TrailFinders strongly recommends that clients visit a reputable travel clinic two months or more prior to departure to ensure that they are aware of potential health risks and to arrange for appropriate inoculations and other medicines as required. TrailFinders advises that it's staff and agents cannot be held responsible for health related issues and clients booking our trips are responsible for ensuring that they are healthy enough to undertake the expected activities. Chronic medical conditions must be made known to TrailFinders staff at time of booking.

Delay of Group

In cases where clients suffer illness or become incapacitated during the trip, TrailFinders staff will attempt to do everything it can to help the passenger to obtain appropriate assistance and advice, however the client's condition cannot be allowed to result in delays to the intended group itinerary. In cases where the client must remain behind, TrailFinders tour leader has a responsibility to move ahead with the group and cannot stay behind to care for the ill client(s). TrailFinders will assist in every way possible to arrange for the delayed clients to rejoin the group at a later time, however we cannot be responsible for the resulting loss of services or increased cost due to the delay. The client must be prepared to pay for the extra costs resulting from these events.

Written Material

TrailFinders issues important written material prior to and during our journeys and clients booking these trips agree to read such material and prepare themselves accordingly. Any information or advice provided by TrailFinders on matters such as clothing, climate, packing, local prices, baggage, activities, security, safety and related information is given in good faith but without responsibility for absolute accuracy.

Promotional Intent

TrailFinders may, during the trip, take video or still photographs of participants and reserves the right to use these items for promotional purposes without payment or compensation.

Delivery of Products and Services

Since services and travel products are being arranged from several months to more than a year in advance, changes to airline schedules, hotel and boat availabilities and other circumstances beyond our control may cause us to adjust parts of the planned itinerary prior to departure or en route. The current planned tour itinerary is published on TrailFinders' website and is updated as changes occur. In case of change from the original itinerary, TrailFinders will attempt to substitute services of equivalent value in order to avoid refunds or additional costs.

During the tour TrailFinders reserves the right to alter or modify itineraries and hotel accommodation in any way necessary in the interest of safety, security or convenience of passengers or due to circumstances over which the operators have no control. While we attempt to minimize such changes, clients accept that these changes may occur and that specific items shown in the planned itinerary may be substituted with items of a similar nature if required. Any additional expenses incurred as a result of delay, accidents, natural disasters, political unrest or other similar events over which TrailFinders has no control must be born by the client. Notwithstanding this, TrailFinders accepts responsibility in those cases where, after departure, a material part of the products and services included in the tour itinerary may not be subsequently delivered as planned. In such a case, TrailFinders will refund an appropriate amount to the client provided the non-delivery is the fault of either TrailFinders or its active suppliers, except in

cases where alternate arrangements of a similar nature are provided or in cases where services are not provided due to bankruptcy or insolvency of the supplier (see details below). TrailFinders will not refund amounts for non-delivery of specific itinerary items resulting from actions or decisions of the clients themselves or from those unconnected with TrailFinders or its suppliers.

Coverage for Foreign Suppliers

TrailFinders is a member in good standing of the Travel Industry Council of Ontario and is covered by the Ontario Travel Industry Compensation Fund. This fund has been provided to compensate consumers who paid for, but do not receive travel services because of the bankruptcy or insolvency of a registered Ontario travel agency or travel wholesaler. In the event that the Ontario registered travel agency or travel wholesaler goes out of business or the client does not receive travel services due to the failure of an airline or cruise line, the client may be eligible for reimbursement up to \$5,000 per person, subject to the provisions of Regulation 806/93 of the *Travel Industry Act*.

TrailFinders clients are advised that the aforementioned compensation fund does not provide compensation in the case of bankruptcy or insolvency of a foreign supplier and since the majority of our services are provided by foreign firms, the client may not be eligible to claim from the fund in case of non-delivery of services. The client should be aware that while Globetrek insurance policies do provide some coverage of amounts not provided for by the TICO compensation fund in these instances (up to \$3500 per person), policies purchased by the clients themselves from other agencies or insurance providers may not cover these amounts. The client is responsible to determine whether or not he/she has adequate coverage for insolvency and/or bankruptcy of foreign suppliers.

Cancellation by TrailFinders

TrailFinders reserves the right to cancel any planned departure at any time for any reason including but not limited to insufficient participation or developing situations which may endanger our clients or staff or which may make it impossible to conduct the trip as planned. In this case we will offer an alternate date. If this alternate date is not acceptable to those who have already booked, TrailFinders will refund all tour payments received but will not be responsible for additional losses incurred for other related travel arrangements or for non-refundable air tickets. Travel insurance is highly recommended to cover these amounts. No other compensation will be paid in the event of a cancelled departure.

Cancellation by Client

In the case of cancellation of a booking by a client after having paid the deposit, cancellation penalties will apply as shown: up to 90 days prior to departure – retention of tour deposit; 89 to 61 days prior to departure - 50% of total tour cost; 60 to 31 days prior to departure - 75% of total tour cost; and, 30 days or less prior to departure - 100% of total tour cost. Penalties are calculated as of the date on which written confirmation of cancellation is received by TrailFinders. Cancellation and interruption insurance is highly recommended to cover these amounts. In case of cancellation by the client, insurance premiums are non-refundable.

Participation

Clients agree to accept the authority and decisions of the company's staff and agents during the tour. If, in the opinion of these persons, the conduct of the client appears to be inconveniencing other tour members or endangering the safe, comfortable or enjoyable progress of the group, TrailFinders reserves the right to exclude such clients from part or all of the tour. In this case, no refunds will be given for unused services.

In the event that the pre-designated tour leader is not able to lead the tour, TrailFinders reserves the right to substitute an equivalent tour leader.